



SAFE IN NATURE THE MANAGED EXPERIENCE DOMINICA



SAFE IN NATURE THE MANAGED EXPERIENCE

Dominica is elated to welcome back visitors to our shores! We continue to work alongside all partners and stakeholders in the tourism industry and are pleased to introduce a "SAFE IN NATURE" commitment to all visitors coming from the high-risk classification of countries. Dominica remains committed to provide visitors a safe travel experience from arrival to departure. We have therefore implemented several measures to safeguard both locals and visitors while on island. The health and safety of our residents and our visitors continue to be our highest priority and with "Safe in Nature" we are sure that your needs will be met while enjoying the sites and sounds of Dominica!

SAFE IN NATURE is essentially a "TOURISM BUBBLE" within which specific activities can take place in accordance with action plans submitted by the properties which (i) detail activities to be undertaken, transportation procedures, select locations, protocols to be adhered to, personnel assigned, and (ii) have been approved by the Ministry of Health, Wellness and New Health Investment prior to commencement. This creates a "tourism bubble" which is exclusive to cohorts of guests only. Guests will be able to travel from property, still maintaining the bubble on the certified taxi. The bubble would further be maintained at specific sites for water-based activities and at land-based sites (albeit with more caution).

Properties will submit plans for all managed experiences they wish to offer to the relevant Ministries for approval. Once approval is received, they will publish the excursions they can offer. Be sure to check in frequently to the property's website for updates as well as to <https://discoverdominica.com/en> for updates on properties approved to offer Safe in Nature Experiences.

Details of **Safe in Nature** are as follows:

On Property Safe in Nature Experience: Guests will be permitted to access services at the property and enjoy all property amenities in a safe manner.

SAFE IN NATURE THE MANAGED EXPERIENCE

Off Property Safe in Nature Experience: Upon approval of Action Plans submitted by properties for specific activities, guests will be permitted to travel from property, still maintaining the bubble on the certified taxi and further maintaining the bubble at specific sites for water-based and land-based activities.

GENERAL GUIDELINES:

1. All general COVID-19 protocols would apply:
 - a. Wearing of masks in public or communal areas.
 - b. Hand sanitization
 - c. Physical distancing
2. Guests stay within their hotel/accommodation property. Some activities outside of hotel room are permitted. Some activities outside the property are permitted. All activities are managed within a 'tourism bubble'.
3. Upon arrival at property, guests will receive an orientation from the Property Manager or the specially appointed COVID-19 Point Person (CPP) regarding property rules and regulations and health-related requirements.
4. Guests must undergo at least one (1) PCR swab test to determine their COVID-19 status on Day 5 after arrival.
5. Property COVID-19 Point Person will be responsible for recording guest's temperature and any COVID-19 symptoms as well as asking any COVID-19 related questions daily. This information will be logged into the Ministry of Health database for guest surveillance.
6. No pets will be allowed.

SAFE IN NATURE THE MANAGED EXPERIENCE

7. Guests will be expected to:
 - a. Report on temperature at least daily
 - b. Wear a mask when in communal areas or when in conversation with property staff and medical professionals.
 - c. Respect physical distancing guidelines.
8. **ON PROPERTY SAFE IN NATURE EXPERIENCE: Guests can enjoy activities on the property**
 - a. Bathe in the pool based at the property.
 - b. Bathe at the beach if it is secluded from non-guests.
 - c. Dine at the restaurant on property if it is exclusive to guests, or if an area is cordoned off for guests only.
 - d. Patronize the bar on property if it is exclusive to guests, or if an area is cordoned off for guests only.
 - e. Order food for delivery from restaurants outside the property (delivery to the front desk of the facility).
 - f. Engage in water-based activities at beachfront of property if it is secluded from non-guests and exclusive to guests only.
9. **OFF PROPERTY SAFE IN NATURE EXPERIENCE: Guests can engage in water-based activities outside of property, as follows:**
 - a. Properties are to submit their Action Plans for execution of all water-based activities outside of property for the consideration of the Ministry of Health and approval prior to commencement. Action plans should detail the activities to be undertaken, location, transportation, protocols to be adhered to, personnel assigned, inter alia.
 - b. Activities to be completely managed by property management and supervised throughout.
 - c. Only Certified transport from property to water-sports base.
 - d. Only Certified tour operators to be engaged.
 - e. All protocols to be observed throughout.

SAFE IN NATURE

THE MANAGED EXPERIENCE

- f. Preferred sites for water-based activities would be those not regularly frequented by locals.
- g. Schedules to be developed for visits to sites for water-based activities to avoid days with high traffic by locals and other tourists. High-visitation sites by locals i.e. Trafalgar Falls or Mero Beach, should be off-limits on the weekend, and other sites should be included in the respective Action Plans.
- h. Scheduling all water-based activities to ensure physical distancing and other protocols can be adhered to. These activities should be exclusive to guests.
- i. Water based activities include scuba diving, snorkelling, and whale watching, but can be expanded in the approved action plan on a property-by-property basis.
- j. Same cohort of persons to be maintained within the 'Tourism Bubble'. Persons will not be permitted to join an excursion which has already commenced.
- k. No mingling with locals (limited to staff, taxis, and tour operators).

10. Guests can engage in land-based tours, as follows:

- a. Properties are to submit their Action Plans for execution of all land-based activities outside of property for the approval by the Ministry of Health prior to commencement. Action plans should detail the activities to be undertaken, location, transportation, protocols to be adhered to, personnel assigned, inter alia.
- b. Activities to be completely managed by property management and supervised throughout.
- c. Tours only to certified sites.
- d. Only Certified transport from property to site.
- e. Only Certified tour operators
- f. All protocols to be observed throughout.

SAFE IN NATURE

THE MANAGED EXPERIENCE

- g. Preferred sites would be those not regularly frequented by locals.
- l. Schedules to be developed for visits to sites to avoid days with high traffic by locals and other tourists. High-visitation sites by locals should be off-limits on the weekend, and other sites should be included in the respective Action Plans.
- h. Scheduling all land-based activities to ensure physical distancing and other protocols can be adhered to.
- i. Same cohort of persons to be maintained within the 'Tourism Bubble'. Persons will not be permitted to join an excursion which has already commenced.
- j. No mingling with locals (limited to staff, taxis, and tour operators).

11. Responsibilities of the Property Management:

It is expected that the guest experience is managed by the property management. Other responsibilities of the property management would include:

- a. Making the necessary arrangements for the guest to undergo PCR swab test and other health related checks.
- b. Logging in daily temperature checks and symptoms on the Ministry of Health Surveillance Database.
- c. Ensuring guest adheres to the protocols set out by the Ministry of Health, Wellness and New Health Investment.
- d. Scheduling and overseeing all activities outside property.
- e. Cordoning off certain areas of hotel specifically for guests. Alternatively, schedules can be developed for restaurants/bars, pools, beaches, and other common/public areas.
- f. Sanitization is critical at the restaurant and bar and must be strictly adhered to.
- g. Monitoring guests at all common areas.
- h. Sanitizing all common areas regularly.
- i. Report to the Police and District Medical Officer and/or Hotline if the guests are in breach of the protocols and/or checks out unexpectedly.